



HWI REFUND POLICY

UPDATED June 2024

➤ **PRESEASON WARMUP CAMP FEES are non-refundable and there are no credits or refunds given for missed sessions.**

- **Refund requests:**

All refund requests must be made in writing using the Refund Request Form available on the HWI Registration page of the HWI website. Should a player wish to withdraw before the start of, or during the 2024-2025 season, the refund will be established according to the following conditions:

- **BEFORE August 31, 2024:**

Only refund requests made in writing and received by the Registrar BEFORE August 31, 2024 at 11:59pm will be eligible for a full refund of the registration fees.

- **Between September 1, 2024, and November 30, 2024:**

As of September 1, 2024 HWI must pay membership fees for each registered player. These amounts are not refunded to HWI if the player decides to cancel his registration. The table below outlines the 2024-2025 Membership Fees by division (which include player insurance) that are NOT refundable under any circumstance after September 1, 2024.

Division	Total
U7	\$87.46
U9 to U18	\$104.71
Junior & Senior	\$115.61

From the moment a player is scheduled for their first on-ice evaluation or practice, there are costs incurred by HWI (regardless of whether the player is present). If a refund is requested between September 1, 2024, and December 1, 2024, 80% of the season registration fee will be refunded, minus the membership fees listed in the table above

➤ Example: U9 player paid the season registration fee of \$449. The refund will be 80% of \$449 = \$359.20, minus the \$104.71 non-refundable membership fees = a refund of \$254.49 from HWI.

- **Between December 1, 2024, and April 1, 2025**

If a player quits due to illness/injury, or another reason between December 1, 2024 and the end of the season, no refund will be issued.

In order to make a cancellation and refund request, you must complete the form by opening the following link: [REFUND REQUEST FORM](#)

The refund request form is also available on our website at <https://www.hockeywestisland.org/refund-policy/>